## JENS C. JENKINS

OFFICE DIRECT: 801-321-8937 EMAIL: jjenkins@wnlaw.com

VIA eFILE

PATENT APPLICATION Docket No. 13768,1360

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of	•	)
	Grzegorz Guzik, et al.	, )
Serial No.:	· · · · · · · · · · · · · · · · · · ·	) Art Unit
Filed:	March 29, 2004	) 3696 )
Conf. No.:	2418	) )
For:	KEY PERFORMANCE INDICATOR SYSTEM AND METHOD	
Examiner:	John A. Anderson	)
Customer No.:	47973	•

## AMENDMENT "D" AND RESPONSE AFTER NON-FINAL

VIA eFILE AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Non-Final Office Action of October 16, 2009 (paper no. 20091007), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.